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Future Service Management (FSM) Readiness Group Meeting 06

April 30, 2026, 12:00 – 14:00

Teleconference

Agenda

Item No.	Agenda Item	Paper Reference	Meeting Lead	Time
	Welcome		FSM Readiness Chair (CJ)	12:00 - 12:05
Items for Business				
1.	Go-Live Update FOR INFORMATION	<i>Verbal Update</i>	DCC (MW)	12:05 - 12:10
2.	Actions Outstanding FOR DISCUSSION	FSM Readiness_06_3004 - Actions Outstanding (GREEN) FSM Readiness_06_3004_02 (GREEN)	SECAS (MBH)	12:10 - 12:20
3.	Progress Against Criteria FOR INFORMATION	FSM Readiness_06_3004_03a (GREEN) FSM Readiness_06_3004_03b (GREEN) FSM Readiness_06_3004_03c (GREEN) FSM Readiness_06_3004_03d (GREEN) FSM Readiness_06_3004_03e (GREEN) FSM Readiness_06_3004_03f (GREEN)	DCC (MW)	12:20 - 13:10

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		FSM Readiness_06_3004_03g (GREEN) FSM Readiness_06_3004_03h (GREEN)		
4.	DCC User Account Set Up FOR INFORMATION	FSM Readiness_06_3004_04 (GREEN)	DCC (MW)	13:10 - 13:30
5.	Post Go-Live Support FOR INFORMATION	FSM Readiness_06_3004_05a (GREEN) FSM Readiness_06_3004_05b (GREEN)	DCC (SK)	13:30 - 13:55
6.	AOB FOR DISCUSSION	(CLEAR)	FSM Readiness Chair (CJ)	13:55 - 14:00